Crucial Conversations® Training

Summer, 2016
Offered through Training and Organizational Development at CSU

Course description:
Crucial Conversations is a 16-hour course that teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics -- at all levels of your organization.

By learning how to speak and be heard (and encouraging others to do the same), you’ll begin to surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment.

Training Dates:
• July 12th, 19th, 26th and August 2nd  ●  8:00 AM - Noon

Contact Hours: 16 hours (four 4-hour classes); Plan to attend all 4 classes in the series; each section builds on the next.

Facilitators: Marsha Benedetti and Christy Conrad
Class location: To be determined

Cost: $239.50 for series & materials
(Subject to change; This training in a public forum would cost $900 - $1995.)

• Payment must be received in Kuali within three days of registration or by start of first class, whichever occurs first.
• Payable by Internal Order to "Training & Organizational Dev"
• Please indicate who payment is for, and which series individuals are attending.
• Payment is non-refundable after class begins.
• We are not able to accept payments outside of Kuali.

Pre-registration is required. Registration instructions: www.training.colostate.edu/register.html

Questions? Please contact Marsha, (970) 491-1773, Marsha.Benedetti@ColoState.EDU

Who should attend: CSU employees wishing to improve communication skills and effectiveness.

Testimonials from CSU employees and past Crucial Conversations' participants:
• “Very enjoyable. Will help me with personal conversations as well as professional.”
• “The training was excellent, most useful leadership training I’ve had thus far at CSU.”

For additional information about training content and effectiveness, visit: www.vitalsmarts.com/products-solutions/crucial-conversations